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Company Name: IBM Global Services UK Web Address: [www.uk.ibm.com](http://www.uk.ibm.com)

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White Paper: Frequently IBM's Global Service's customers require quick updates on outages, updates on resolutions and other similar items.

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the case for change management, and 3) need help to secure funding for change management initiatives. Contents 2 Executive summary ... The IBM Better Change methodology is a robust, structured framework delivered by IBM Global Business Services to address a range of organizational change management ...

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