

## Cisco Unified Personal Communicator User Guide

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### **Configuring CUPC - Cisco Community**

Adjunct Licensing/Adjunct Device. With adjunct licensing, fewer device license units (DLUs) get consumed for adjunct (secondary) devices, such as Cisco IP Communicator, Cisco Unified Personal Communicator, and Cisco Unified Mobile Communicator, when these applications get used with a Cisco Unified IP Phone, which serves as the primary device.

### **Configuring Recommended Servers for Cisco Unified Personal ...**

Introduction This document discusses few examples of issues that can arise with Cisco Unified Personal Communicator (CUPC) along with the troubleshooting steps to check and fix the problems. About Cisco Unified Personal Communicator (CUPC) CUPC provides a single interface for the most co...

### **Cisco Unified Personal Communicator (CU... - Cisco Community**

Configure CUPC (Cisco Unified Personal Communicator) Devices & Users This page should provide a quick path to adding CUPC Devices and Users. Environment CUCM CUP 6.1(1) 6.0(2) Configure CUPC Phones CCMAAdmin > Device > Phone > Add New Phone Type = Cisco Unified Personal Communicat...

### **Cisco Unified Personal Communicator - Retirement ...**

Step 3 Select a supported LDAP server from Directory Server Type. The LDAP server populates the LDAP attribute map with Cisco Unified Personal Communicator user fields and LDAP user fields.. Step 4 If necessary, make modifications to the LDAP field to match your specific LDAP directory. The values are global to all LDAP server hosts. Note the following LDAP directory product mappings.

### **Digest Credential in CUCM Application user - Cisco**

If you are using Outlook 2007 and having trouble editing your address book, try turning the Cisco Unified Personal Communicator toolbar OFF: select View > Toolbars > Cisco Unified Personal Communicator.

### **Cisco Unified Personal Communicator Administration on IM ...**

Cisco Unified Personal Communicator attempts to reconnect to the next available CTI server. Until a connection is established, the Cisco Unified Personal Communicator user cannot initiate any new calls through the application. No new incoming call notifications are provided through the application.

### **Cisco Unified Personal Communicator Administration on IM ...**

Cisco Unified Personal Communicator (CUPC) is the client application that integrates into the Cisco Unified Presence Server (CUPS). This client runs on a Windows or Macintosh desktop environment and provides for several integrated communications features such as desk phone control, Instant Messaging (IM), Presence, softphone, communication escalation, and so on.

### **Configuring Basic Features for Cisco Unified Personal ...**

Step 1 Select Device > Phone.. Step 2 Add one of the Cisco Unified IP Phone products for the user. Alternatively, add another Cisco-supported phone for

the user. Configure the phone for your environment. Step 3 Configure the phone to interoperate with Cisco Unified Personal Communicator, as follows: .  
a. Allow control of the Cisco Unified IP Phone from the computer telephony interface (CTI).

### **Cisco Unified Personal Communicator User**

Cisco's End-of-Life Policy. You can view a listing of available Unified Communications Applications offerings that best meet your specific needs. If you want support information for the Cisco Unified Personal Communicator documentation, it may be available through Cisco.com Search or in the Cisco Community

### **Using the Cisco Unified Personal Communicator | Webster ...**

Cisco Unified Personal Communicator is a software program developed by Cisco Systems. The most common release is 7.0.2.13496, with over 98% of all installations currently using this version. It adds registry entry for the current user which will allow the program to automatically start each time it is rebooted.

### **CupcUserAdd - Cisco Community**

This document explains "How to enable End users in Cisco Unified Personal Communicator (CUPC) in Cisco Unified Presence?". CUPC provides a single interface for the most commonly used Cisco Unified Communications tools. From the CUPC application, users can initiate calls either through desk-phone control or in softphone mode.

### **Licensing for CUCM - Cisco Community**

< Introduction This document describes the guidelines and steps to configure Softphone device Prerequisites Cisco Unified Personal Communicator Cisco Unified Communication Manager LDAP server Configuration Configuring CUPC Users Step 1: In CUCM Administration, select User M...

### **How to enable End users for CUPC in Cisco Unified Presence?**

If the application user is not being used for SIP this is not needed. Even if it is used for SIP it will only be utilized if the SIP Trunk Security or Phone Security Profile is set to require DIGEST authentication. ... One of the most common is applied whe you deploy Cisco unified Personal Communicator . Cheers, Sent from Cisco Technical ...

### **Cisco Unified Personal Communicator Administration on IM ...**

If Cisco Unified Personal Communicator user has more than one associated softphone device in Cisco Unified Communications Manager, you can specify which device to use on startup by excluding all other devices. To do this, you must set the value of the following registry key value to be a comma-separated list of device names, as follows:

### **Configuring the Cisco Unified Personal Communicator > CUPC ...**

IM and Presence capabilities are included within both User Connect Licensing (UCL) and Cisco Unified Workspace Licensing (CUWL). Refer to the Cisco Unified Communications Manager Enterprise License Manager User Guide for more information. Related Tasks Create softphone device for each Cisco Unified Personal Communicator user

### **Configuring Cisco Unified Personal Communicator on Cisco ...**

The DNS SRV record on Cisco Unified Personal Communicator is populated automatically by Cisco Unified Personal Communicator based on the service name and the domain name (connection specific suffix if not Active Directory domain) used by the user upon login.. For example, if the user and IM and Presence node have the same domain name, <company>.com, the IM and Presence node address is ...

### **Cisco Unified Personal Communicator - Should I Remove It?**

Introduction Cisco Unified Personal Communicator (CUPC) is the client application that integrates into the Cisco Unified Presence Server (CUPS). This client runs on a Windows or Macintosh desktop environment and provides for several integrated communications features such as desk phone contr...

### **Configuring Required Servers for Cisco Unified Personal ...**

Note Make sure you first complete the tasks in Chapter 2, "Configuring Required Servers for Cisco Unified Personal Communicator." After you complete the tasks in this chapter, C isco Unified Personal Communicator has full feature support for voice mail, web conferencing, and videoconferencing.

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