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Citrix Receiver Updates Troubleshooting Guide

Additional Resources *On March 3, 2015, Citrix lengthened the Extended Support period for these releases by changing the End of Extended Support milestone from 14 July 2015 to 14 July 2016. **On May 12, 2015, Citrix lengthened the XenApp 6.5 Mainstream Maintenance period Extended Maintenance periods by changing the EOM and EOL milestone dates. For customers that remain current in the Software ...

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Troubleshoot applications - Citrix.com

Solution 1. Verify that the correct name is present for the

Service.AutoDiscoveryAddressesXA setting..

Solution 2. Verify that the port settings are set as following in IIS Application Settings and verify that communication across these ports is possible the specified XenApp Controller.

Citrix Technical Support Brief

Troubleshooting Guide

5 Category Reason Issue Action NoSessionToRe connect to a specific session but the session

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was terminated. reconnection. [2]
MachineFailure [18] SpinUpFailed The VDA could not be powered on for session launch. This is a hypervisor reported issue. If the machine is still powered off, attempt to start the machine from Citrix Studio.

Troubleshooting Desktop Director for XenApp 6.5

Citrix Troubleshooting User Guide Page 5 of 15 v2 3.3 Reset Advanced Settings Select Tools Select Internet Options Select Advanced tab Select Restore advanced settings Make sure Do not save encrypted pages to disk is

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unchecked Make sure Use SSL 2.0 and Use SSL 3.0 is checked Select OK Select OK Close all IE windows before trying

CITRIX TROUBLSHOOTING USER GUIDE - NetScaler AAA

Hi everyone! Does anyone have the XenApp 6.5 administration guide or other XenApp 6.5 documentation ?

Citrix Xenapp 5 Troubleshooting Guide
Troubleshooting tools and methodology for
Citrix XenApp 5 environments Because XenApp

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interacts with other applications and components, technically complex problems can arise depending on the health of these components. These can include connection failures, server hangs, CPU spikes and slow logons.

Xenapp 6.5 Troubleshooting load evaluators - XenApp 6.5 ...

I get asked sometimes to provide a document that help desks can use to troubleshoot various Citrix Receiver issues on the Windows client PC. Some of those issues might be failed installs, failed uninstalls, failed

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upgrades, registry corruption, or all of the above.

Citrix Director 7.12 Failure Reasons Troubleshooting Guide

Scout offers the ability to securely upload the data to the CIS platform to assist Citrix Technical Support on troubleshooting. Citrix Technical Support uses the CIS platform to reduce the time to resolve customer-reported issues. ... XenApp 7.5, XenDesktop 7.6, XenApp 7.6, XenDesktop 7.7, or XenApp 7.7.

Complete List of Citrix Support

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Troubleshooting Tools

Click the Failure Reason of a failed machine to get a detailed description of the failure and actions recommended to troubleshoot the failure. The failure reasons and the recommended actions for machine and connection failures are available in the Citrix Director 7.12 Failure Reasons Troubleshooting Guide.

administration guide - XenApp 6.5 for Windows Server 2008 ...

Citrix XenApp 5 ; Windows 2008 Terminal Services ; Citrix Presentation Server 4.5 ...

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I also shared by default troubleshooting trick, eliminating products/features when searching for the root cause of the issue/problem. If you have some additional tips and tricks, let me know so I can add those to an upcoming article (logically I will mention ...

Troubleshoot machines - Citrix.com

This Brief Troubleshooting Guide is intended as the first resource for Citrix administrators and Citrix engineers to troubleshoot technical issues for all Citrix technologies. ... and Citrix XenApp 5.0 (both

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32-bit and 64-bit). The troubleshooting information below applies to

Citrix Technical Support brief troubleshooting Guide

Typical use cases for application-based troubleshooting are in the healthcare sector, where employees share application licenses. There, you must end idle sessions and application instances to purge the XenApp and XenDesktop environment, to reconfigure poorly performing servers, or to maintain and upgrade applications.

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Diagnose user logon issues - Citrix.com
Hello, in the past (Xenapp 5) there was a Load Manage Monitor to check the reason why the load evaluator is reporting full load (10,0000). How can this be monitored in XenApp 6.5?

Monitoring and Troubleshooting Citrix Logon Issues

Section 3: Troubleshooting Citrix Receiver Updates. Section 1: Key Citrix Receiver Updates settings for troubleshooting. You can configure Citrix Receiver Updates as follows: Right-click the Citrix Receiver for Windows

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icon in the notification area. Select Advanced Preferences, and click Auto Update. The Citrix Receiver Updates dialog appears.

Troubleshooting Citrix- Published Resources Configuration ...

This Brief Troubleshooting Guide is intended as the first resource for Citrix administrators and Citrixengineers to troubleshooting technical issues for all Citrix technologies. The Brief Troubleshooting Guide provides you with a single point of access to narrow down your technical issues and help you resolve as many issues as

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possible in an autonomous manner.

XenApp 7.5 Quick Installation Guide Part 1 -
citrix24.com

www.eginnovations.com An eG Innovations
Technical White Paper Monitoring and
Troubleshooting Citrix Logon Issues Total
Performance Visibility How to monitor,
diagnose and resolve Citrix logon issues to
ensure

Lifecycle Announcement for Citrix XenApp 5.x
and 6.x

As users logon to XenApp and XenDesktop, the

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Monitor Service tracks the phases of the logon process from the time the user connects from Citrix Receiver to the time when the desktop is ready to use. The large number on the left is the total logon time and is calculated by combining the time spent establishing the connection and obtaining a ...

Citrix Receiver Guide To Troubleshooting For The Help Desk

Troubleshooting Citrix-Published Resources Configuration in VMware Identity Manager • If you are using XenApp or XenDesktop 7.x,

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ensure that Citrix Studio is installed on the Integration Broker server. • Make sure the relevant Citrix SDKs are installed on the Integration Broker server to enable Citrix PowerShell Remoting.

Troubleshooting Tools and Methodology for Citrix XenApp 5 ...

Citrix Endpoint Management, using technology formerly called XenMobile. Citrix Support provides many support tools to help in the troubleshooting of an environment that contains almost all the Citrix product. All support tools are available from the

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following location: Citrix Knowledge Center - TOOLS

Troubleshoot user issues - Citrix.com
XenApp 7.5 missing features. XenDesktop 7 missing features. XenApp 7.5 installation. XenApp 7.5 iso is available for download from Citrix website, so I downloaded the iso file and mounted the iso in the designated Windows Server 2012 R2 VM. 1. Wait for the installer welcome screen and click Start close to XenApp section.

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