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Metrics-Based Process Mapping (MBPM) is a powerful tactical-level tool for identifying waste in office, service, and knowledge work environments, building consensus for change, standardizing work ...

## Metrics-Based Process Mapping (Part 2 of 3)

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## Metrics Based Process Mapping Identifying

Metrics-Based Process Mapping (MBPM) is a tactical-level, visual mapping approach that enables improvement teams to make effective, data-based decisions regarding waste elimination and measure ongoing process performance. The mapping technique, often used to drill down from a value stream map, integrates the functional orientation of ...

## Metrics-Based Process Mapping: What, When & How

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traditional swim-lane process maps with time and quality ...

Metrics-Based Process Mapping: Part 1 of 3

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Metrics-Based Process Mapping: Identifying and Eliminating ...

Metrics-Based Process Mapping (MBPM): Why use it? An effective tool for supporting lean transformations in office, service, and knowledge work environments. Fills a void with existing process mapping techniques An easy-to-use tool that facilitates: Gaining a deeper

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understanding of specific causes for the

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## Metrics-Based Process Mapping (MBPM)

map and metrics-based process map. The step-by-step approach for creating current and future state metrics-based process maps. How to use the metrics-based process map as a standard work and process monitoring tool.

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Metrics-Based Process Mapping - Osterling Consulting

Metrics-Based Process Mapping (MBPM) is a methodology that was developed to support the adoption of lean practices in office, service, and knowledge work environments. Designed and developed by Karen Martin & Mike Osterling, this technique integrates the functional orientation of conventional swim-lane process maps with the time and quality ...

Metrics-Based Process Mapping - Karen Martin, Mike ...

Learning Objectives The difference between a value stream map and a metrics-based process map. Key time and quality metrics for office, service, and knowledge work processes. The step-by-step approach for creating current and future state MBPMs.

Metrics-Based Process Mapping: Identifying and Eliminating ...

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Improving Business Efficiency with Process Mapping ...

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Business process mapping is a visual representation of work processes, defining precisely what a company does, how it is done, and who is responsible for each task in the process. Maps define quality metrics, and they articulate measures of success.

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