

## The Complete Lean Enterprise Value Stream Mapping For Office And Services Second Edition

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The Complete Lean Enterprise - Beau Keyte, Drew A Locher ...

Beau has co-authored the book, The Complete Lean Enterprise: Value Stream Mapping for Office and Administrative Processes, which received the Shingo Prize in 2005. Beau received a BSE and an MBA from the University of Michigan. Drew Locher is currently Managing Director for Change Management Associates.

The Complete Lean Enterprise Value

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The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes. Much of the untapped potential for productivity improvements lies, however, in non-production areas -- where the value stream is administrative (i.e., "order to cash"). These "office" value streams directly support the daily production needs of an enterprise.

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The Complete Lean Enterprise is a valuable tool in applying value stream mapping (VSM) to non-production areas, identifying office wastes, establishing performance metrics, speeding up administrative workflow, and improving office efficiency.

The Complete Lean Enterprise : Beau Keyte : 9781482206135

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Change Management Associates *The Complete Lean Enterprise Value Stream Mapping for Office & Services 2*. Change Management Associates § Quoting § Order Processing § Purchasing § Hiring § Shipping "Whenever there is a product (or service) for a customer, there is a value stream.

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