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The authors take Deming's "Plan Do Study Act" premise and provide demonstrations of rapid improvement initiatives with stories from business, law, and health care to illustrate the successes of this approach since the publication of the first edition in 1996. Applicable tools and practical ideas couch the concepts in concrete experience.

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The Model For Improvement

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How to Improve - IHI

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IHI uses the Model for Improvement as the framework to guide improvement work. The Model for Improvement,\* developed by Associates in Process Improvement, is a simple, yet powerful tool for accelerating improvement. This model is not meant to replace change models that organizations may already be using, but rather to accelerate improvement.

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